GOVERNMENT OF INDIA
RAILWAYS
LOK SABHA

UNSTARRED QUESTION NO:2910
ANSWERED ON:03.08.2016
Trains with Medical Emergencies
Nayak Shri B.V.

Will the Minister of RAILWAYS be pleased to state:

(a) the trains that have the facilities to deal with medical emergencies and the details of emergency facilities available in such trains;
(b) whether the Railways would consider installing hotline service in trains connected to the nearest hospital en route their destination; and
(c) if so, the details thereof and if not, the reasons therefor?

Answer

MINISTER OF STATE IN THE MINISTRY OF RAILWAYS

(SHRI RAJEN GOHAIN)

(a): First Aid Boxes containing essential drugs and dressing materials are provided with the guards of all passenger carrying trains. In addition, Augmented First Aid Boxes with wide range of medicines, disposable medical material, etc. have been provided with the Train Superintendents/ Guards of Rajdhani/Shatabdi Express trains and some nominated trains. Front line staffs deployed on trains are also trained in rendering First Aid. Trains can also make unscheduled halts, if necessary, at the stations en-route in emergencies. The Station Masters of all stations have details of doctors, clinics & hospitals, both Government and Private, in the vicinity of the station, so that their services could also be availed, in emergencies. Ambulance service of both Railway hospitals and State Governments are utilized when required.
(b) & (c): A three digit number "138" has been allotted by Department of Telecom (DOT) for "Railway help line other than Security". Passengers can dial this number from their mobile phones during emergencies and contact the Divisional Control for the help/ assistance required.
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